



August 2024

Adient Supplier Portal – launch of IRIS application

Dear valued Supplier,

As a part of the new and improved Adient Supplier Portal hosted by OpenText (new generation Covisint), we are pleased to announce extending of our supplier collaboration platform with the IRIS application.

The IRIS (Issue Resolution Information System) is an interactive application which suppliers will be required to use in order to respond to, manage and resolve all SMRRs (Quality claims), DMRs (Delivery claims) and SCBs (supplier chargebacks).

Current available applications within the Adient Automotive Experience Supplier Portal are:

- IRIS
- eAPQP (ePPAP)

The registration for any business partner with a valid supplier number is free-of-charge.

Onboarding instructions can be found under [Online Resources | Adient \(covisint.com\)](https://covisint.com).

A separate invitation with a registration link will be sent via Email to any supplier.

In case of any questions, please reach out to your direct Adient contacts or use the support link [FAQs and Support \(covisint.com\)](https://covisint.com) .

Sincerely,
Adient Purchasing & SC Team